

Customer Feedback Form

Date:

Customer Name	
Product Supplied	

Thank you for giving your precious time to let us have your ratings about our product, processes and service based on our performance and your judgment about our capability. We expect to take corrective action to improve our performance on all these fronts. The higher numeric means better rating, e.g.

4 is for 'Excellent',

3 for 'Good',

2 for 'Satisfactory',

1 for 'Average'.

Product & Service:

<i>Sr. No</i>	<i>Attribute</i>	4	3	2	1
1.	Quality				
2.	Documentation				
3.	Delivery				
4.	Communication				
5.	Competency of our Engineers				
6.	Overall Service				
7.	Other, Specify				
8.					

Process and technology: Please spell out your major expectations and requirements for future, which we may not have at present. We would like to gear up for that.

Sr. No	Attribute	Your expectation / requirements
1.		
2.		
3.		

Customer Stamp & Sign _____